

# Vacation Rental Scams

If you find that you have been affected by vacation rental scam,

## **FOLLOW THESE IMMEDIATE ACTION STEPS**

- Collect all relevant documentation related to the scam and keep them in a secure file. You may need to provide this documentation when you file a report.
- Report fraudulent activity immediately to the site where the ad or referral was posted:

<a href="#">Airbnb</a>	<a href="#">HomeAway</a>	<a href="#">Kayak</a>	<a href="#">TripAdvisor</a>
<a href="#">Booking.com</a>	<a href="#">HomeStay.com</a>	<a href="#">RCI</a>	<a href="#">VRBO</a>
<a href="#">Expedia</a>	<a href="#">HomeToGo</a>	<a href="#">RedWeek</a>	

- If you have wired money or made a payment and suspect it is a scam, contact your financial institution and/or the money service you used right away.

You can reach the complaint department of MoneyGram at 1-800-MONEYGRAM (1-800-666-3947) or Western Union at 1-800-325-6000.

- If you paid any fees with a credit card, dispute the charge with your credit card provider right away:

<a href="#">Visa</a> 800-847-2911	<a href="#">Discover</a> 801-902-3100
<a href="#">American Express</a> 800-528-4800	<a href="#">Capital One</a> 800-227-4825
<a href="#">MasterCard</a> 800-307-7309	<a href="#">Chase</a> 800-432-3117

- Contact your [State Consumer Protection Office](#) for help.
- For more incident specific help, visit [FraudSupport.org](#).