

Top Five Cybercrimes Affecting Older Adults

Social Security Impersonation Scams

Scammers impersonate Social Security Administration employees to obtain your money or personal/financial information.

Warning Signs:

- The caller threatens to suspend your Social Security benefits.
- The caller tries to charge you for services the Social Security Administration provides for free.



Robocalls

Hackers change their caller ID to a number other than the one they are calling from and pose as representatives from your bank, credit card company or a government agency to obtain your personal information.

Warning Signs:

- The message says you owe money and face legal or financial consequences if you don't pay right away.
- A prerecorded message tells you to press "1" or some other key to be taken off a call list.

Romance Scams

Scammers create fake profiles on dating sites and social media, often using stolen photos, to obtain your money or personal/financial information.

Warning Signs:

- They ask you to start communicating by text or personal email, away from the original site you met on.
- After gaining your trust, they start telling you stories of bad luck or medical emergencies.
- They ask for money, gift cards, or funds to pay off credit cards.



Family/Friend Imposter Scams

Fraudsters call you pretending to be a family member, often a grandchild, and claim to be in urgent need of money to cover an emergency.

Warning Signs:

- A grandchild is in trouble and needs money immediately.
- They don't want their parents to be contacted because it would get them in trouble.
- Payments are requested by wire transfer, prepaid debit card or gift card.

Tech Support Scams

Scammers use pop-up messages, fake websites, or phone calls to trick you into thinking your computer has a serious problem. They obtain your money by having you pay for fake technical support, or steal your personal/financial information by gaining access to your computer.

Warning Signs:

- You are asked to pay for tech support or other services with a gift card, cash-reload card or wire transfer.
- The message contains bad grammar or misspelled words.
- Someone calls or emails you claiming to work for a brand-name tech company such as Microsoft or Apple.



If you or someone you know has been affected by one of these scams, visit FraudSupport.org for reporting and recovery help.